Patrice Giansante 123 Stanford Street Santa Rosa, CA 95404

Sep 7th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in Santa Rosa, CA. Sonic.net has been my ISP since the 90's!!! They are local, accessible and offer a great product and the best customer service. I think it would be a real loss if they were not able to compete because of a change in the rules to favor the big carriers. Every time I call Sonic and am connected directly to a customer service tech and they are able to usually walk me through what ever issue I am having, I am so grateful I did not have to navigate through some arcane phone maze and then wait 5 minutes before I can even talk to someone...who usually can't help. Sonic's prices are competitive, their product and service is better than what is offered by AT&T or Comcast. Allow consumers to CHOOSE!

Respectfully,

Patrice Giansante